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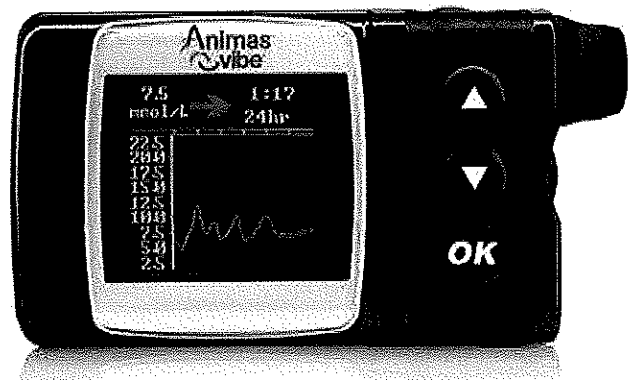
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### Information for Users of Insulin Pumps and Travel

This letter serves to provide information to those persons who wear insulin pumps and are intending to travel by air (photo attached).

As the insulin pump is a medical device and attached to the passenger there would be no requirement for the pump to be removed and placed through the x-ray. If the passenger was not wearing the insulin pump but carrying it in their cabin bag they should ask the Aviation Security Officer at the load position for the pump to be hand searched.



If, while wearing the insulin pump, the passenger activates the walk through metal detector, they would need to be searched with the use of a hand held metal detector and/or hand searched.

We would recommend passengers travelling with the insulin pump be prepared to explain the pump to security screening personnel and carry a letter from their Doctor explaining their requirement to use the pump.

This information applies to passengers travelling from or within New Zealand as other countries may have different requirements.

Debbie Suisted  
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