If you plan to travel by air with your insulin pump, some advance planning may make your security screening go smoother.

Your device is tested for use during air travel and complies with CAA wireless transmission standards. It is also designed to withstand common electromagnetic interference and can be safely carried through metal detectors.

However, your Tandem Diabetes Care insulin pump should NOT be put through machines that use X-rays, including airline luggage X-ray machines and full-body scanners.

We recommend disconnecting at the infusion site and asking the security agent for an alternative screening method. If you prefer to stay connected, you can notify the agent about your pump and request to go through a standard metal detector wearing your pump.

It may be helpful to provide a printout of the information below to the security agent during the screening (this is available on nzmsdiabetes.co.nz/resources for printing).

If you have any questions about travelling with your insulin pump, please contact NZMS Diabetes Technical Support team on **+61 2 8015 5469** or at **nz.diabetes@dexcom.com**. We are here for you 24 hours a day, 7 days a week.

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Show this document to the airport representative

Dear airport representative,

This is an insulin pump from Tandem Diabetes Care, a life-sustaining medical device prescribed by a physician. It is designed to withstand common electromagnetic interference and can be safely carried through metal detectors, but it should not be exposed to any form of X-rays. This includes airline luggage X-ray machines and full-body scanners.

Please provide a screening method other than X-ray for this insulin pump. If you have any questions about this device, please call **NZMS Diabetes Technical Support on +61 2 8015 5469**

Sincerely,
Tandem Diabetes Care

✓ **Metal detectors**

Ⓧ **X-rays,** including full body scanners and luggage screening machines

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