



QUICK-START GUIDE

Tandem t:slim X2 with Control-IQ+ technology

You have been given this resource because your healthcare professional has chosen this product as a suitable treatment option for you.

WELCOME TO PUMP THERAPY!

Congratulations on starting your journey with the **Tandem t:slim X2 insulin pump with Control-IQ+ technology**. This is an exciting step forward in your glucose management. Your pump is designed to make life easier, give you more flexibility, and help you spend more time in range – so you can focus more on living and less on managing your glucose levels. Let's ensure you feel fully supported and confident as you get started with your new device.

Please note that this resource does not replace the in-person training with your healthcare professional or NZMS Diabetes representative.

What's in the box?

Check you have everything:

- 1 Tandem t:slim insulin pump
- 2 t:case
- 3 Cartridge tool
- 4 Charging cable
- 5 Adapter
- 6 User guide



STEP 1

Let's explore



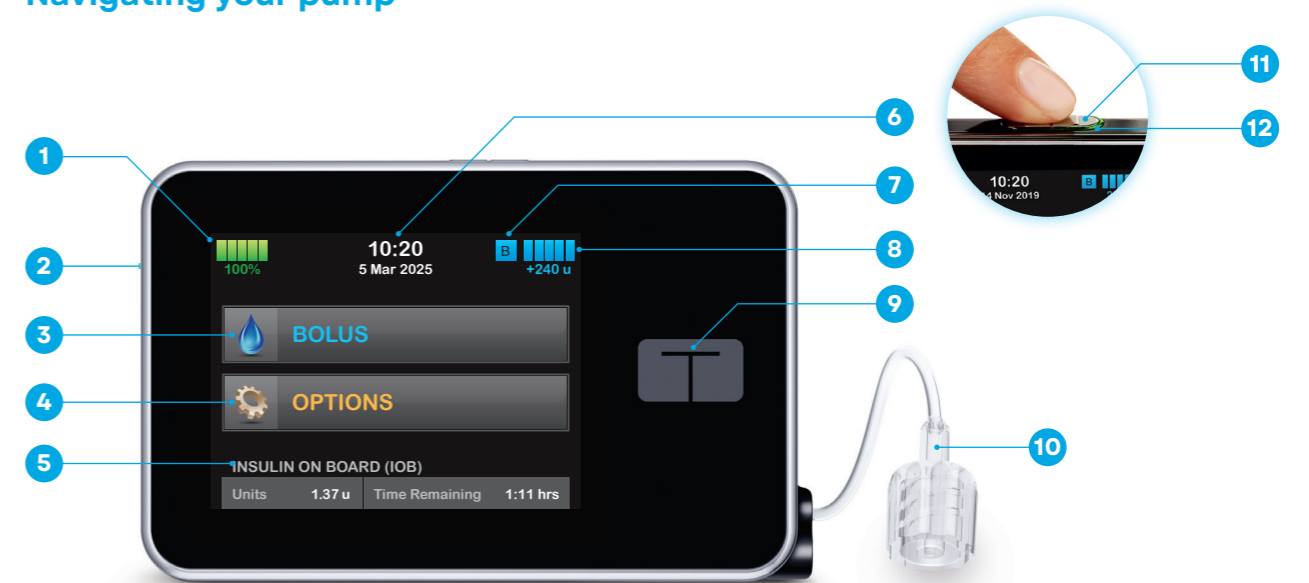
Plug pump in, it will beep, turn on, unlock with 1,2,3 and then follow prompts to set language.

Familiarise yourself with the Home screen and Options menus. Customise your pump's general settings found in the **Device Settings** menu.

The T button is a shortcut back to the home screen for quick navigation.



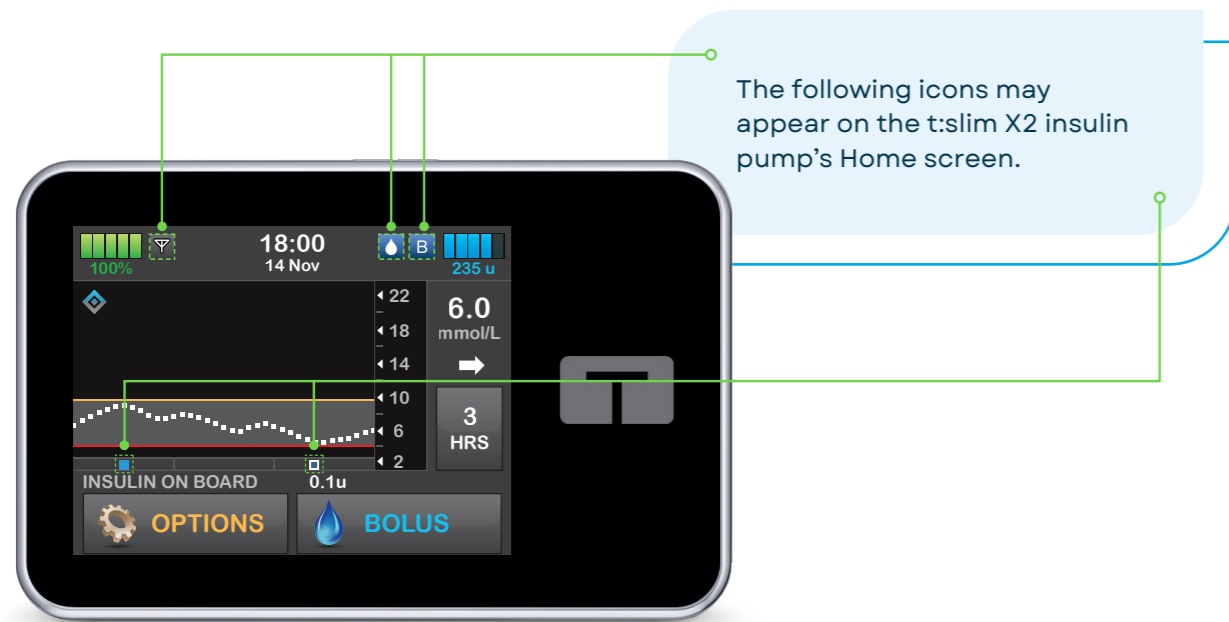
Navigating your pump
















- 1 Battery level
- 2 USB port for charging
- 3 Bolus
- 4 Options
- 5 Insulin On Board (IOB)
- 6 Time and date

- 7 Status - Displays current system settings
- 8 Insulin level
- 9 Return to home screen
- 10 Cartridge tubing/Tubing connector
- 11 Screen on/Quick bolus button
- 12 LED indicator ● = good ● = alert ● = alarm

ICONS EXPLAINED



 A system reminder, alert, error, or alarm is active.	 Control-IQ+ technology is increasing basal insulin delivery.
 A bolus is being delivered.	 Control-IQ+ technology is decreasing basal insulin delivery.
 Basal insulin is programmed and being delivered.	 All insulin deliveries are stopped.
 A temporary basal rate is active.	 A basal rate of 0 u/hr is active.
 Control-IQ+ technology is delivering an AutoBolus.*	 A temporary basal rate of 0 u/hr is active.
 CGM sensor session is active, and the transmitter is communicating with the pump.	 A food and/or correction bolus was delivered. This icon only appears when a CGM sensor session is active.
 CGM sensor session is active, but the transmitter is not communicating with the pump.	 AutoBolus* was delivered.

* Up to one per hour if necessary. If glucose values are predicted to be above 10.0 mmol/L, Control-IQ+ technology calculates a correction bolus using the Personal Profile settings and a target of 6.1 mmol/L and delivers 60% of that value.

STEP 2

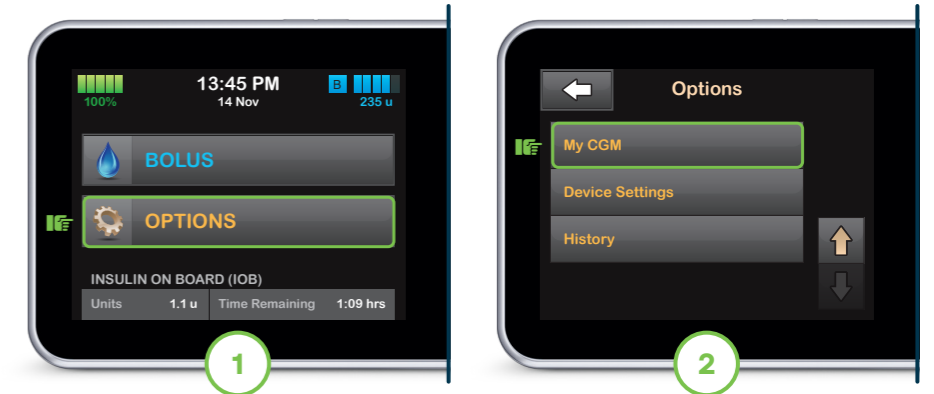
Connect and activate your CGM*

Pair via

OPTIONS > My CGM

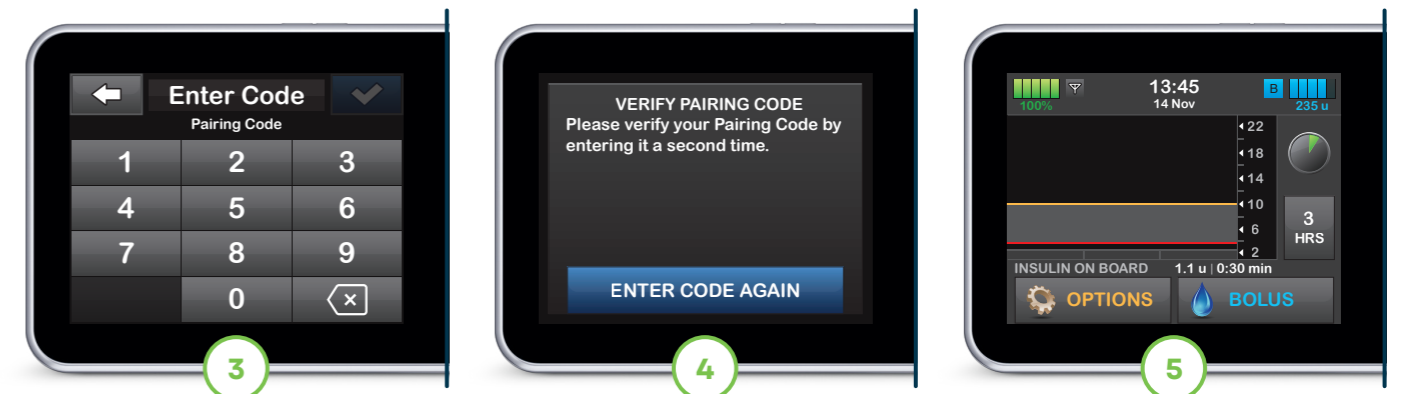
Note: These instructions are provided as a reference tool for pump users and caregivers who are already familiar with the use of an insulin pump and with insulin therapy in general. Not all screens are shown.


For more detailed information on the operation of the t:slim X2 insulin pump, please refer to its user guide.




From the Home screen, tap **OPTIONS**.


Tap the down arrow and then tap **My CGM** > Select Sensor > **START SENSOR**.




Enter the code found on the sensor applicator and tap  to continue.

Note: Make sure the pump and the continuous glucose monitoring (CGM) sensor are within 6 metres of each other without obstruction and keep the pump screen facing outwards to ensure uninterrupted CGM and pump communication.

Tap **ENTER CODE AGAIN** to verify the pairing code and then tap  to continue.

Tap  to start the sensor session.

The pump will return to the Home screen with a CGM trend graph and sensor startup countdown symbol.

The  symbol will slowly fill as the CGM system warms up.

Note: During the CGM sensor warm-up period, the pump will not display sensor data or allow use of predictive Control-IQ+ technology. Users should continue to use a blood glucose (BG) meter and test strips in order to make treatment decisions.

After the sensor warm-up, your new active sensor session will begin. Enter pairing code into the corresponding CGM phone app separately.

* Continuous Glucose Monitoring (CGM) sold separately.

STEP 3

Create your personal profiles

To update your settings, go to:

OPTIONS > My Pump > Personal Profiles.

Personal Profiles offer flexibility to match insulin delivery with your lifestyle. Each profile can be customised with:

Modifiable settings:

- Basal rates
- Carbohydrate ratios
- Correction factor (the most impactful setting in the Control-IQ+ algorithm)

Non-modifiable settings (with Control-IQ+ technology active):

- Target glucose – defaults to 6.1 mmol/L
- Insulin duration – defaults to 5 hours

Activating an alternative profile immediately provides a new launch point for the Control-IQ+ algorithm—ideal for situations where insulin needs change suddenly, such as during illness.



Tips

Consider working with your healthcare professional to set up an additional “sick day” profile.



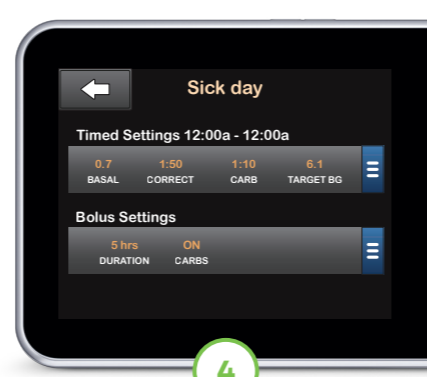
1 Tap the name of a Personal Profile to view or edit.



2 Tap Duplicate to copy an existing setting.



3 Create a new profile name.



4 Tap your timed settings to see or edit the segments of your day.

STEP 4

Load insulin and prime infusion set

Go to:

OPTIONS > Load > Change Cartridge.

100u Humalog and 100u NovoRapid are approved for use with the t:slim X2 insulin pump.

Tandem offers a variety of infusion sets to meet your needs. Speak with your healthcare professional or your local Tandem representative if your current infusion set doesn't meet your needs.

Tandem infusion set Pharmacist order codes (10 per pack)

AutoSoft 90 Infusion Set t:lock 6mm/60cm	2556804
AutoSoft 90 Infusion Set t:lock 6mm/110cm	2556812
AutoSoft 90 Infusion Set t:lock 9mm/60cm	2556820
AutoSoft 90 Infusion Set t:lock 9mm/110cm	2556839
AutoSoft 30 Infusion Set t:lock 13mm/60cm	2556847
AutoSoft 30 Infusion Set t:lock 13mm/110cm	2556855
VariSoft Infusion Set t:lock 13mm/60cm	2679833
TruSteel Infusion Set t:lock 6mm/60cm	2556863
TruSteel Infusion Set t:lock 6mm/80cm	2616491
TruSteel Infusion Set t:lock 8mm/60cm	2556898
TruSteel Infusion Set t:lock 8mm/80cm	2612550

Cartridge

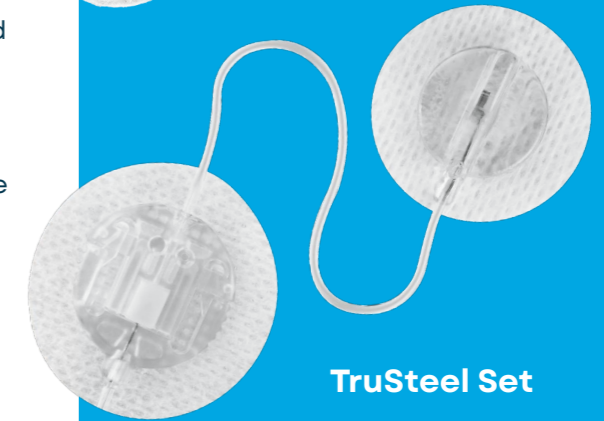
t:lock Cartridge	2704188
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+ Freedom to disconnect
It's easy to temporarily disconnect an infusion set from your pump for showering, hot tubs, or contact sports. Reconnecting is a snap!

AutoSoft 90

- 90° insertion angle
- Integrated inserter
- Teflon cannula



TruSteel Set

- 90° angle manual insertion
- Stainless steel/metal cannula

VariSoft Set

- 20°-45° angled manual insertion
- Teflon cannula



AutoSoft 30

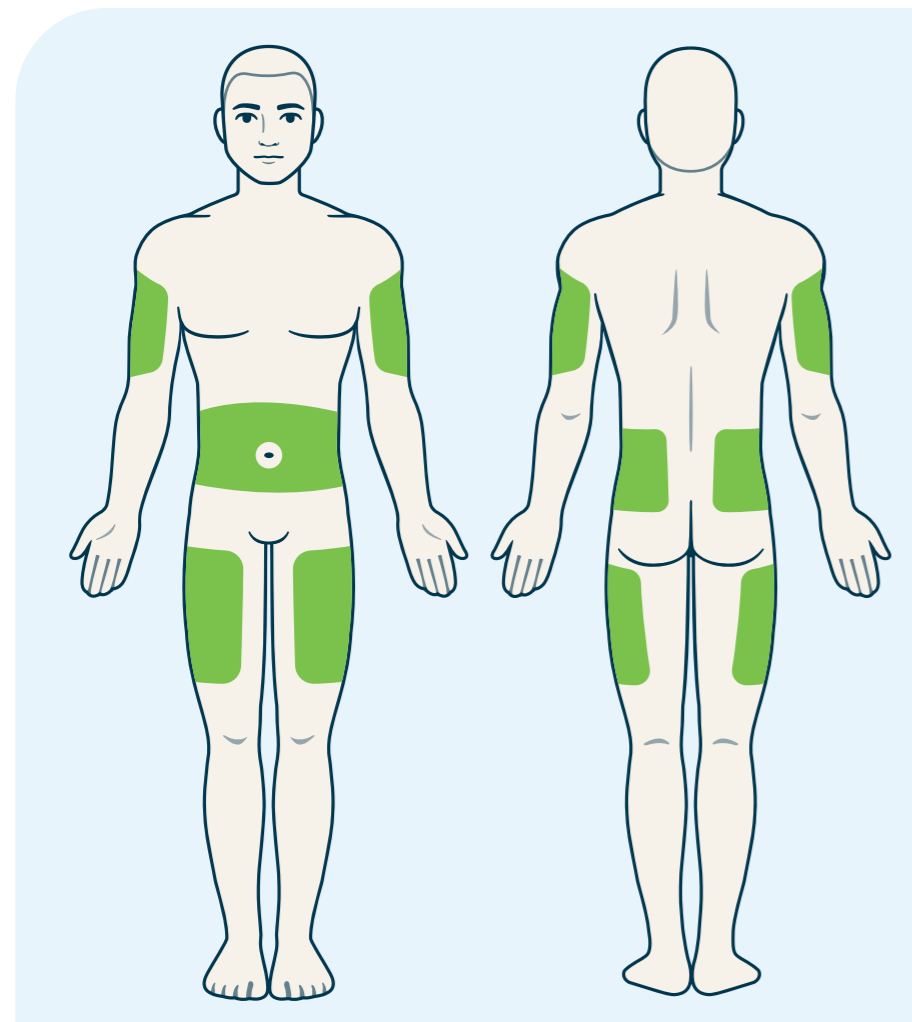
- 30° insertion angle
- Integrated inserter
- Teflon cannula



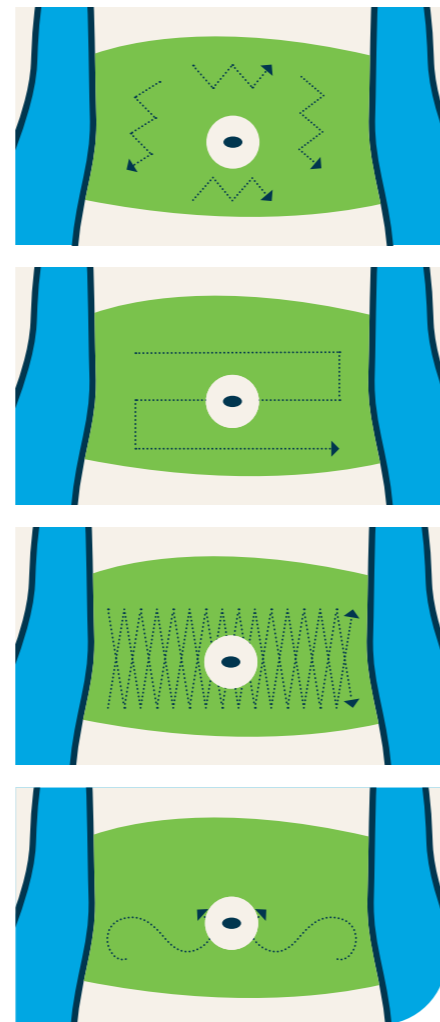
Cannula fill and site change guidelines for infusion sets

	Fill	Site change
AutoSoft 90	6 mm: 0.3 units 9 mm: 0.5 units	2-3 days
AutoSoft 30	0.7 units	2-3 days
TruSteel	0 units/no fill	1-2 days
VariSoft	0.7 units	2-3 days

PLACEMENTS



Infusion sets can be placed anywhere you would give an insulin injection.



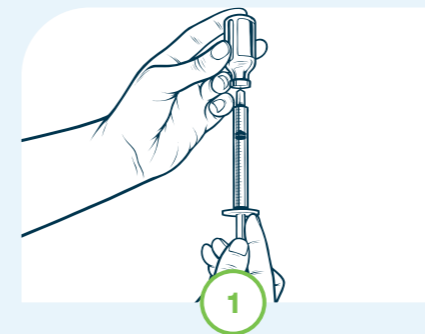
It is important to rotate infusion sites every 2-3 days.

INSTRUCTIONS FOR FILLING THE CARTRIDGE

Refer to the user guide for detailed instructions.

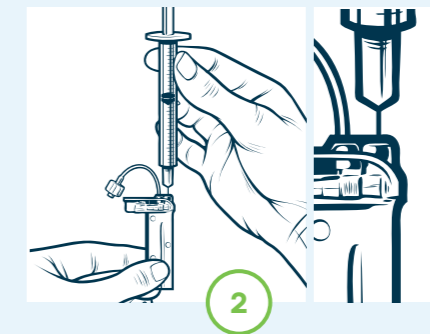
Before starting:

Open the pouch leaving contents on the inside of the packet and wash hands or use alcohol based hand rub prior to starting the cartridge fill process.



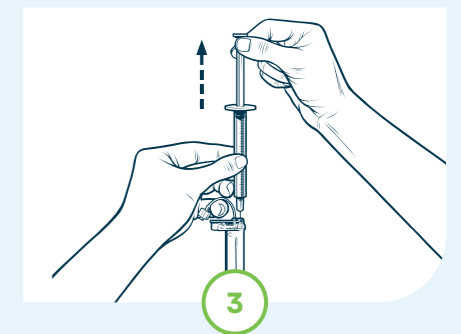
Attach needle to syringe and fill from insulin vial. Fill with at least 120 units, up to a maximum of 300 units.

Note: Use only room-temperature insulin, as cold insulin can release air bubbles when it warms up due to thermal expansion.



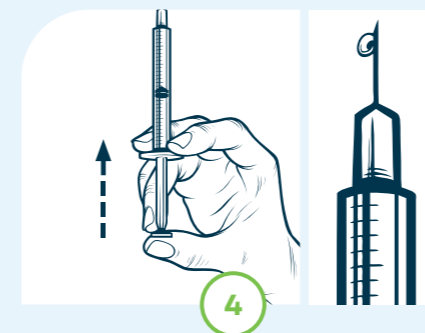
Insert the filled insulin syringe into the white port on top of the cartridge.

Note: The needle may not go all the way in - do not force the needle all the way in.

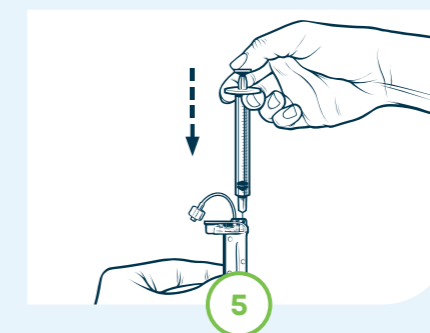


Holding up the cartridge and needle vertically, pull back on the syringe plunger to remove any air in the cartridge.

Note: You should see 1-2 bubbles fill the syringe. Release the plunger.



Remove syringe from cartridge. Hold it upright with the needle pointing upward. Tap the syringe gently to move any air bubbles to the top. Slowly push the plunger until all air is expelled.



Once all air has been removed from the syringe, reinsert the needle into the white cartridge port. Slowly press the plunger to fill the cartridge. If you are filling the full 300 units, it is normal to feel increased resistance toward the end.

Maintain pressure on the plunger as you withdraw the needle from the port.

Check to make sure that everything looks OK and there is no leakage from the cartridge.

DO NOT re-use cartridges or overfill with more than 300 units.



INSERTING A NEW INFUSION SET

TruSteel

Video tutorial ▼



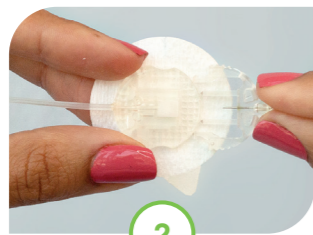
Caution: Please DO NOT fill tubing while the infusion set is connected to your body.



1

Open packaging and remove the protective cap from the connector needle.

Note: Clean the insertion area with an alcohol wipe or other recommended skin preparation.



2

Hold the connector needle at the point where it connects with the tubing and insert it into the coupling housing. You should hear a click.



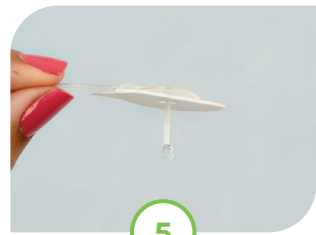
3

Twist the t:lock connector clockwise until tight, then twist another quarter of a turn to ensure a secure connection.



4

Fill your tubing according to the instructions detailed in the user guide.



5

To fill the tubing, hold the needle pointing down. Make sure there is no air in the tubing. Stop after 3 drops of insulin have appeared.



6

While holding the retaining wings of the infusion set, carefully remove the backing paper under the needle.



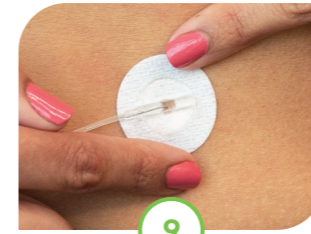
7

Gently twist and pull off the guard from the steel needle.



8

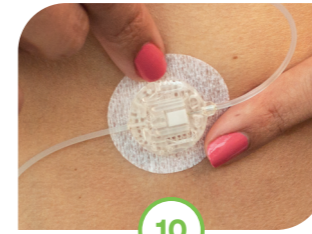
Pinch the skin at your selected insertion area with one hand to help lift the skin away from any muscle tissue and insert the needle.



9

Ensure the adhesive tape is secured thoroughly onto your skin.

Caution: DO NOT attempt to straighten the adhesive if curled.



10

Remove the backing paper from the coupling housing and attach it to a location that allows for easy access.

Note: Ensure that the tubing between the introducer needle and housing is not too tight.

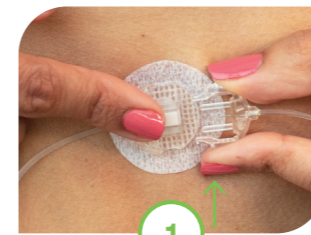


11

Skip the “Fill Cannula” step in the load process, set your Site Reminder for 48 hours, depending on your insulin type, and resume insulin.

Caution: ALWAYS check glucose levels 1-2 hours after inserting to make sure it's working properly.

To disconnect



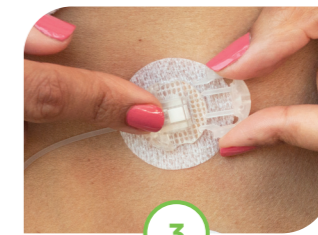
1

Place your finger in front of the coupling housing, gently squeeze the sides of the connector and pull the connector needle straight out.



2

Insert the circular protective cap into the connector needle.



3

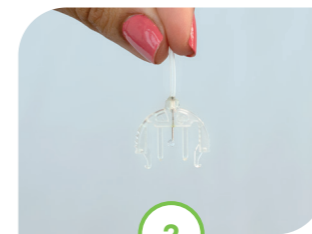
Insert the disconnect cover into the coupling housing.

To reconnect



1

Remove the protective cap from the connector needle.



2

With the needle pointing down, fill the tubing until you see insulin drop from the needle.



3

Remove the disconnect cover from the coupling housing.



4

Hold the connector needle and insert it into the coupling housing. You should hear a click.



INSERTING A NEW INFUSION SET

AutoSoft 90

Caution: Please DO NOT fill tubing while the infusion set is connected to your body.



1

To open, pull the red tape to remove the sterile plastic seal. Remove the paper.

Caution: DO NOT use if the seal or sterile paper is broken.

Note: Clean the insertion area with an alcohol wipe.



2

Remove the lid by pressing the three raised dots on either side of the lid firmly and lift the flat tab of the lid.

Caution: DO NOT touch or bend the introducer needle.



3

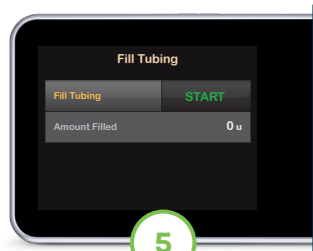
Unhook the tubing from the notch on the insertion device, then gently unwind the tubing.

Caution: Be careful when handling the insertion device to keep from dislodging the cannula housing.



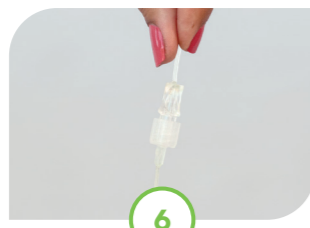
4

To attach the infusion set tubing to the t:lock connector, twist the connector clockwise until tight, then twist another quarter of a turn to ensure a secure connection.



5

Fill your tubing according to the instructions in the user guide.



6

When filling the tubing, hold the introducer needle pointing down and hold the tubing straight upwards at the t:lock connector. Make sure there are no gaps of air in the tubing.



7

Stop after three drops of insulin have appeared from the introducer needle.

Note: The approximate fill volumes are 10-15 units for 60 cm tubing, and 20-25 units for 110 cm tubing.



8

Pull up gently on the backing paper to remove it from the adhesive tape.

Caution: Gently pull the backing paper away at a 30°-45° angle. Be careful not to pull too hard.



9

Make sure the tubing hangs freely (not in the notch), then grip the lined ridges and pull the spring loader back until you hear a click.



10

Remove the needle guard from the introducer needle by gently twisting and pulling it off.



11

Slide the tubing into the closest notched edge.

Caution: If the introducer needle is not straight, pain or minor injury may occur during insertion.



12

Prior to insertion, it is critical to verify that the plastic cannula is below the tip of the introducer needle.



13

Simultaneously squeeze the round indentations on both sides of the insertion device to insert.

Note: The triangle inside the insertion device points to the direction the tubing will face.



14

Gently push the back of the inserter to secure the adhesive tape onto the skin.

Note: Skipping this step may result in your infusion set falling off early and/or a bent cannula.



15

Hold the white tabs of the insertion device and gently pull back to remove the introducer needle. Ensure the adhesive tape is thoroughly secured onto your skin.



16

Fill cannula 0.3 units (6 mm cannulas) or 0.5 units (9 mm cannulas). Put the lid back on the insertion device before disposing.

Caution: ALWAYS check glucose levels 1-2 hours after inserting to make sure it's working properly.

To disconnect



1

Place your finger in front of cannula housing, gently squeeze the sides near the centre of the connector, and pull the connector needle straight out.



2

Insert the disconnect cover into the cannula housing.



1

Remove the circular protective cap from the connector needle. If needed, fill the infusion set with the needle pointing down until insulin drops from the needle.



2

Remove the disconnect cover. Insert the connector needle into the cannula housing. You should hear a click.

You may see a + symbol in front of the insulin gauge after completing the load process on your pump. Don't worry, this symbol indicates an estimate of how much insulin is in the cartridge. When ≥ 10 U is delivered, the + symbol disappears, and the exact amount of insulin is displayed.

VariSoft infusion set



AutoSoft 30 infusion set



STEP 5

Enable Control-IQ+ technology

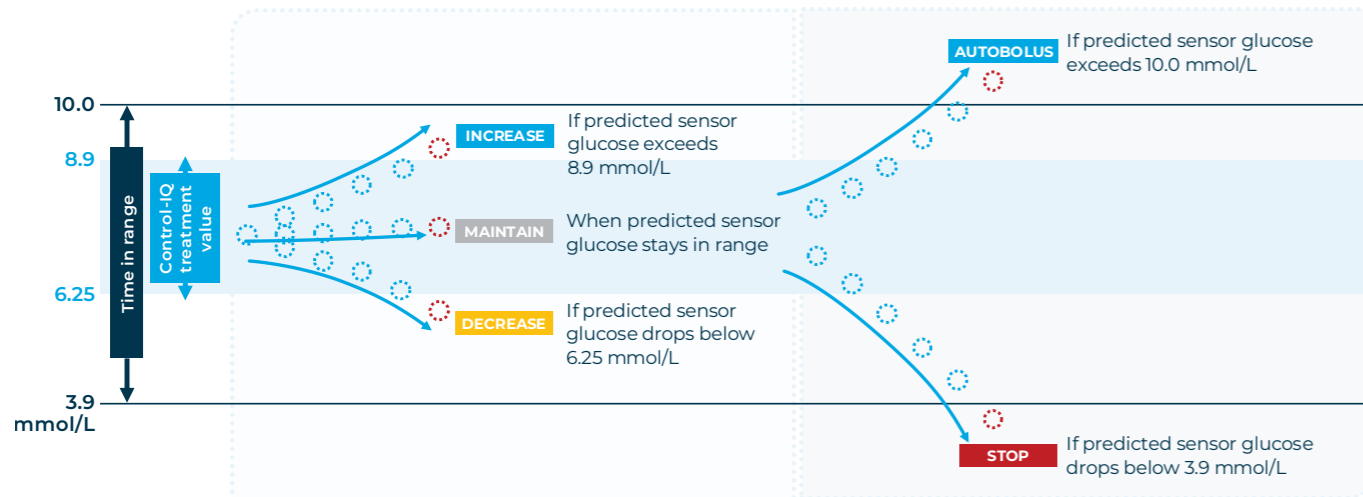
Go to:

OPTIONS > My Pump > Control-IQ > toggle ON.

- Enter weight and total daily dose (TDD)
- Once activated, Control-IQ+ technology will start straight away

How does the technology work?

Control-IQ+ technology is an advanced hybrid closed-loop system designed to help increase time in range (3.9–10.0 mmol/L). It uses CGM values to predict glucose levels 30 minutes ahead and adjusts insulin delivery accordingly—including basal rate adjustments every 5 minutes and AutoBoluses† (up to one per hour).



Automates insulin delivery every 5 minutes

- Delivers basal insulin corrections every 5 minutes
- Allows insulin adjustments up to a calculated 4 times of the set basal rate
- Can deliver an AutoBolus up to once per hour†

Treatment values for predictive algorithm

		Control-IQ+	Sleep Activity	Exercise Activity
Delivers	Delivers an AutoBolus if sensor glucose is predicted to be above ____ mmol/L	10.0	-	10.0
Increases	Increases basal insulin delivery if sensor glucose is predicted to be above ____ mmol/L	8.9	6.7	8.9
Maintains	Maintains active Personal Profile settings when predicted sensor glucose is between ____ mmol/L	6.25 - 8.9	6.25 - 6.7	7.8 - 8.9
Decreases	Decreases basal insulin delivery if sensor glucose is predicted to be below ____ mmol/L	6.25	6.25	7.8
Stops	Stops basal insulin delivery if sensor glucose is predicted to be below ____ mmol/L	3.9	3.9	4.4

† Up to one per hour if necessary. If glucose values are predicted to be above 10.0 mmol/L, Control-IQ+ technology calculates a AutoBolus using the Personal Profile settings, insulin on board and a target of 6.1 mmol/L, and delivers 60% of that value.

STEP 6

Practice a bolus

(Using demo app)

Download and open the t:simulator app and practice carb entry, bolus confirmation, and viewing history.



App Store



Google Play

If you forget to bolus for a meal:

Control-IQ+ technology will see your glucose rising and start increasing insulin delivery to help limit high blood glucose (hyperglycaemia).

If you bolus 30-60 minutes after a meal:

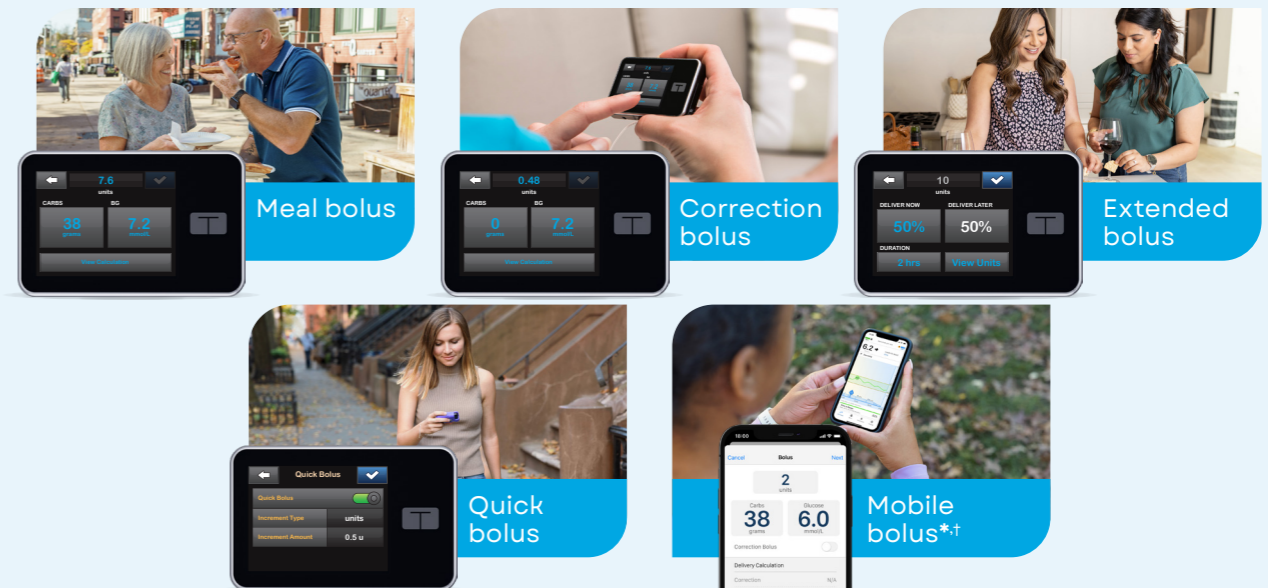
It is recommended to take half your usual mealtime dose.¹

If you bolus more than 60 minutes after a meal:

It is recommended to give the system's recommended correction.¹

MULTIPLE BOLUS OPTIONS TO SUIT YOUR NEEDS AND LIFESTYLE

User-initiated bolus options



With AutoBolus for added protection from hyperglycaemia.

* Smart device sold separately. To view a list of compatible devices, visit nzmsdiabetes.co.nz/mobile-compatibility. † Bolus delivery from the Tandem t:slim mobile app requires a compatible smartphone model and operating system, software version 7.8.1 onwards on the t:slim X2 insulin pump and additional training. Reference: 1 Philip, M et al. 2023. <https://doi.org/10.1210/edrv/bnac022>

STEP 7

Sleep and exercise activities

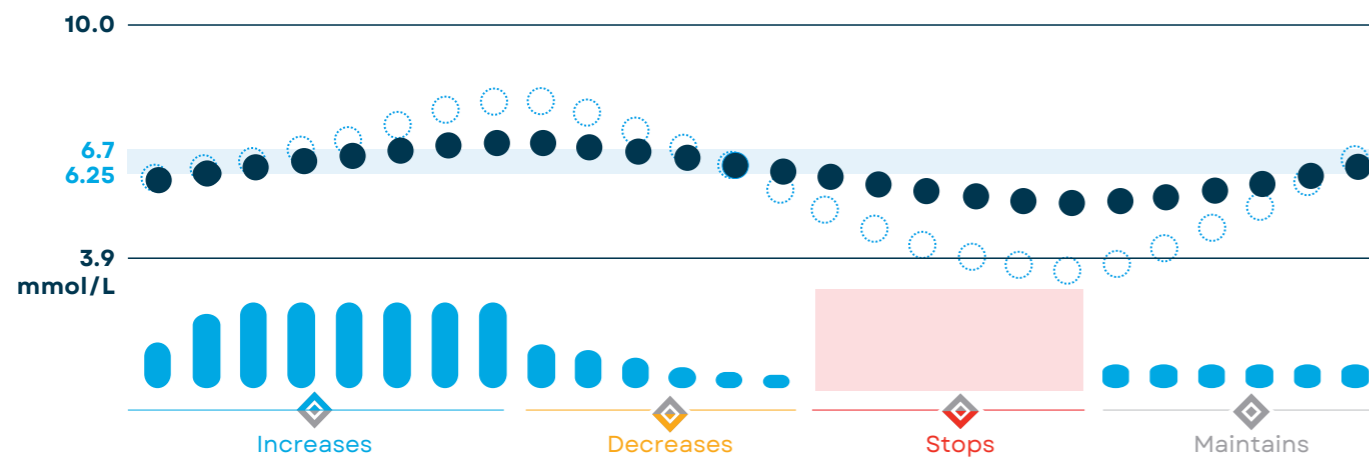
Control-IQ+ technology includes optional settings for Sleep and Exercise activities.

When enabled, the treatment values used by the 30-minute predictive algorithm are adjusted.



SLEEP ACTIVITY

The Sleep activity helps manage your glucose levels overnight, giving you the freedom to focus on what truly matters during the day.



Within the Activity menu, you can set up two Sleep Schedules, which will automatically turn Sleep on and off at pre-programmed times, matched to the clock set in your pump. For example, one might be set up for weekdays and the other for weekends.

If pre-programmed Sleep Schedules are not used, Sleep must be manually toggled on and off.

NOTES: No AutoBoluses will be delivered while the Sleep activity is enabled. If Exercise is enabled at the time Sleep is scheduled to start, Sleep will not begin. If the Exercise activity is turned off, the Exercise Timer elapses, or the Sleep activity is scheduled to start while the Exercise activity is still running, the Sleep activity will automatically begin as scheduled, or can be manually turned on.



Tips

It is recommended to set Sleep activity for a minimum of 5 hours.

1. Schedule to turn on 1-2 hours after your last evening meal.
2. Schedule to turn off prior to your first meal of the day.
3. You can choose different time frames for weekend/weekday or for shift work with the use of 2 schedules.



EXERCISE ACTIVITY

The Exercise activity is designed to help reduce the risk of hypoglycaemia during physical activities.



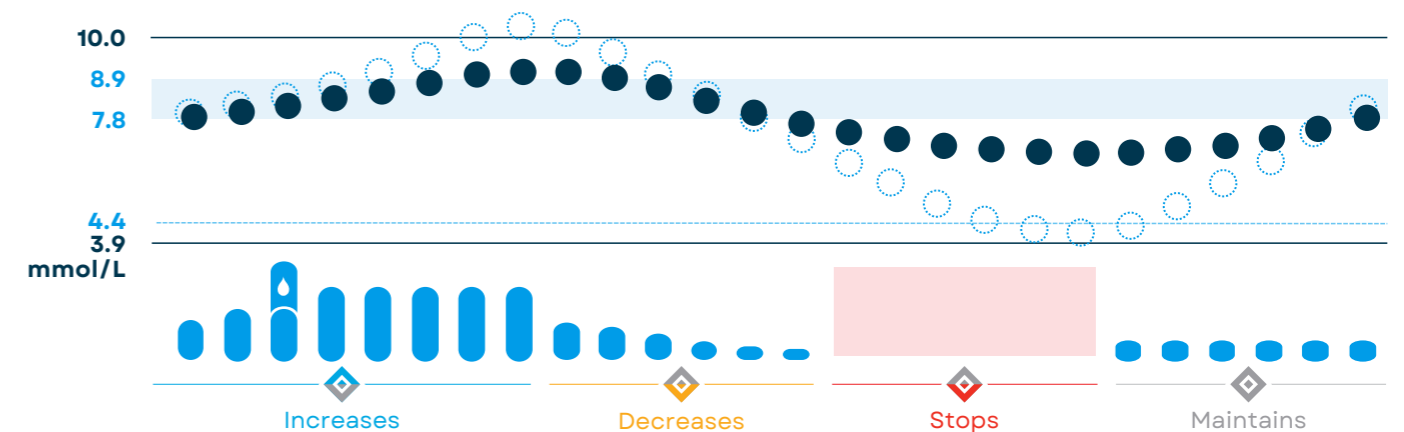
Tips

Exercise activity isn't just for workouts – use it whenever there's an increased risk of hypoglycaemia.

You might find it helpful during activities like gardening, shopping, or even housework. Think of it as a multi-use feature that supports you during any physical activity that could lead to low glucose.

It is also important to know that different types of exercise can affect your glucose levels in different ways:

- Aerobic exercise (like running, cycling or dancing) can often cause your glucose levels to drop, which is where exercise activity can help.
- Anaerobic exercise (such as weightlifting or sprinting) can cause your glucose levels to spike. When this happens, Control-IQ+ technology can still deliver AutoBoluses* to help bring your glucose back into the target range.



Tips

Consider the use of Exercise activity before, during and after periods of time with increased risk for hypoglycaemia. It is recommended to turn on 60-90 minutes prior to activity and turn it off when the risk for lower glucose levels has minimised. For strenuous activity, you may wish to set up a specific Personal Profile in addition to the Exercise activity. Discuss your exercise management plan with your healthcare professional.

* Up to one per hour if necessary. If glucose values are predicted to be above 10.0 mmol/L, Control-IQ+ technology calculates a AutoBolus using the Personal Profile settings, insulin on board and a target of 6.1 mmol/L, and delivers 60% of that value. References: 1. Ekhlaspour L, et al. *Pediatr Diabetes*. 2019;20(6):759-768.

STEP 8

Set up Tandem Source account and mobile app

PAIRING AND BOLUSING WITH THE MOBILE APP*



To find out how to pair your pump to the mobile app or to learn how to bolus† on your phone,* visit our website or scan the QR code:

nzmsdiabetes.co.nz/resources



Smart device sold separately.*

CREATE YOUR TANDEM SOURCE‡ ACCOUNT

Easily share your pump data with your healthcare professional.

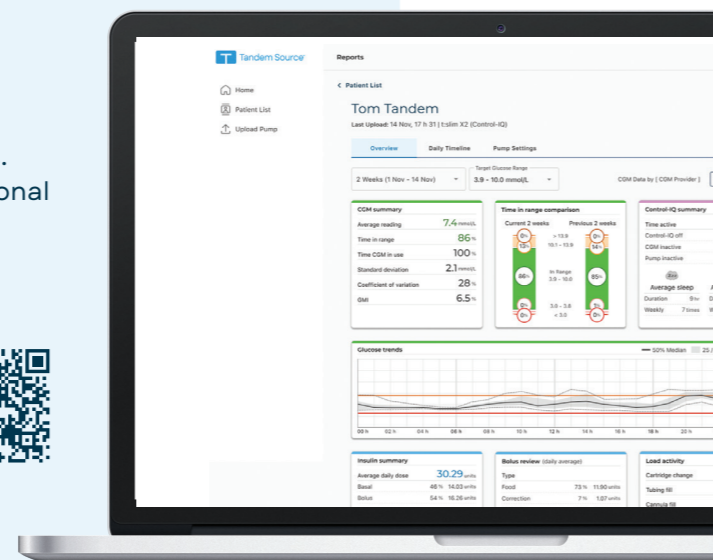
Upload your pump data to view therapy data reports. Share your pump data with your healthcare professional so they can make meaningful therapy adjustments.

Log into Tandem Source and go to: Account Settings > Share Reports > Add Clinic

Don't have an account?

Create your Tandem account today via source.tandemdiabetes.com.

Please note: The Tandem account you created on the t:slim Mobile App can be used to log into Tandem Source and vice versa.



STEP 9

Tips for success

- Don't override Control-IQ+ technology unnecessarily – let the pump do its job.
 - STOP INSULIN if disconnecting – prevents missed AutoBoluses* and basal corrections, and maintains accurate insulin on board (IOB).
 - Pre-bolus 10-15 minutes before meals when appropriate, or as advised by your healthcare professional.
 - If not achieving your desired goals, speak with your healthcare professional to review settings.
 - Review alerts and alarm settings on devices – helps reduce double-up alerts and alarms on multiple devices and minimises alert fatigue.
 - Rotate infusion sites every 2–3 days – helps maintain consistent insulin delivery, reduces risk of scar tissue and improves insulin absorption. If in doubt, swap it out!
 - Keep your pump screen facing outwards and CGM and pump within line of sight – helps maintain stable Bluetooth connection.
 - Set a Sleep schedule in Control-IQ+ technology for better nights leading to better days.
 - Use Exercise activity when there's an increased risk of hypoglycaemia and activate the timer for convenience.
 - Carry back-up supplies: spare infusion set, cartridge, insulin pen, meter (just in case).
- Read bolus prompts carefully:** If glucose is < 3.9 mmol/L (low), Control-IQ+ technology will automatically reduce or cancel your bolus to prevent worsening hypoglycaemia. You may see a message indicating that glucose is too low to bolus. Treat your low first according to your hypoglycaemia plan, then re-enter carbs once glucose is back within target range.
- If glucose is between 3.9 mmol/L and target (6.1 mmol/L), the pump will give you the choice to reduce your bolus. You can choose '✓' to subtract insulin, or '✗' to receive the full bolus.
 - If glucose is above target (>6.1 mmol/L), the pump will offer to add a correction bolus to bring glucose back to target, along with your meal bolus. You can choose '✓' to add manual correction, or '✗' to not receive the manual correction.
- Regularly charge your pump - 15 minutes whilst in the shower is all you need to get you through your day.
 - If using the Tandem t:slim mobile app, data will automatically upload to Tandem Source‡ every hour when your app is open and connected. If you are not using the mobile app, upload regularly to Tandem Source.‡

TRAVELLING?

Scan the QR code or visit our website for information about flying with your t:slim X2 insulin pump.



nzmsdiabetes.co.nz/resource-category/patient-resources/tslim-x2-insulin-pump/traveling-insurance-documents

* Smart device sold separately. To view a list of compatible devices, visit nzmsdiabetes.co.nz/mobile-compatibility; † Bolus delivery from the Tandem t:slim mobile app requires a compatible smartphone model and operating system, software version 7.8.1 onwards on the t:slim X2 insulin pump and additional training; ‡ Uploads to the Tandem Source platform do not take place in real time and should not be relied upon by healthcare providers or caregivers for remote patient monitoring. Standard carrier data rates may apply.

* Up to one per hour if necessary. If glucose values are predicted to be above 10.0 mmol/L, Control-IQ+ technology calculates a correction bolus using the Personal Profile settings and a target of 6.1 mmol/L and delivers 60% of that value; † Uploads to the Tandem Source platform do not take place in real time and should not be relied upon by healthcare providers or caregivers for remote patient monitoring. Standard carrier data rates may apply.

WHO TO CALL?

It is important to know whom to call when you need help:

24-Hour Tandem technical support

0508 634 103

For technical issues or questions about the operation of your Tandem t:slim X2 insulin pump.

Healthcare professional

Contact your healthcare professional for medical care, therapy adjustments, or any clinical concerns.

FINAL THOUGHTS

You've taken a huge step in your glucose management journey and your t:slim X2 insulin pump with Control-IQ+ technology is here to support you every day. With practice, these steps will become second nature. Remember, you are not alone: your healthcare team, Tandem support, and your pump itself are all working with you. Celebrate this milestone, explore the features, and enjoy the freedom and flexibility of pump therapy. You've got this!

Remember to follow the tips for success on page 19 to ensure the best experience.

Visit our YouTube channel [@nzmsdiabetes](#) for more instructional videos.

Visit our Resources page for the latest User Guide at:

nzmsdiabetes.co.nz/resource-category/patient-resources/tslim-x2-insulin-pump/tslim-x2-guides

For any enquiries, please contact your local Territory Manager or call us on **0508 634 103**.

Tech support 0508 634 103

General enquiry 0800 500 226

Email nz.diabetes@dexcom.com

nzmsdiabetes.co.nz



Always read the label and follow the directions for use. Read the warnings available on nzmsdiabetes.co.nz/resources before purchasing. Consult your healthcare professional to see which product is right for you. Tandem t:slim X2 insulin pump with Control-IQ+ is a continuous delivery of insulin through a subcutaneously applied infusion set. The algorithm will adjust insulin delivery according to the predicted glucose when used with a compatible CGM. The Tandem cartridge is an insulin reservoir for Tandem insulin pump. The AutoSoft and TruSteel infusion sets are intended to deliver insulin from Tandem insulin pump. Subcutaneously self-inserted. VariSoft infusion set is for the subcutaneous infusion of insulin. The Tandem t:slim Mobile App is an accessory intended for use as a connected software device that is able to reliably and securely communicate with compatible insulin pumps. Tandem Source is a web application intended to support diabetes management through the display and analysis of information uploaded from Tandem insulin pumps. © 2026 Tandem Diabetes Care, Inc. All rights reserved. Tandem Diabetes Care, Control-IQ+, and t:slim X2 are registered trademarks or trademarks of Tandem Diabetes Care, Inc. New Zealand Medical & Scientific Limited is a Dexcom company. 2A Fisher Crescent, Mount Wellington, Auckland 1060. PR-NZ-021 January 2026