

Dexcom Air Travel Information

Security and Air Travel

The Dexcom G6 Continuous Glucose Monitoring System (G6) can be a great travel companion – you can go through metal detectors and hand-wanding and even keep your receiver on during your flight.

Security

Going through security often means you and your belongings go through a metal detector, x-ray machine, or even a body scanner. Below, you'll find out which are OK for your G6 components and which haven't been tested and should be avoided.

Security Equipment to Use



Hand-wanding, pat-downs, visual inspection, and walk-through metal detectors: You can use any of these methods without worrying about damaging your G6 components, whether you're wearing or carrying them.

Security Equipment to Avoid



Body scanners: Don't go through an advanced imaging technology (AIT) body scanner, like the millimetre wave scanners.



X-Ray machines: Don't put your G6 components through x-ray machines.

Place all components in a separate bag before handing over to the Security Officer. For other medical supplies, such as medications, meters, and strips, check manufacturer instructions or the CAA (Civil Aviation Authority of NZ) or Transportation Security Administration (TSA) website.

If you're concerned about the security equipment, the CAA (Civil Aviation Authority of NZ) requests you tell the Security Officer you're wearing a continuous glucose monitor and want to be hand-wanded or get a full-body pat-down with a visual inspection of your sensor and transmitter. Let the Security Officer know you can't remove the sensor because it's inserted under your skin.

Refer to your Dexcom G6 System User Guide: Appendix B: Security and Air Travel page 268

PRECAUTION: Going Through Security Check Point

- When wearing your G6, ask for hand-wanding or full-body pat-down and visual inspection instead of going through the Advanced Imaging Technology (AIT) body scanner (also called a millimetre wave scanner) or putting any part of the G6 in the baggage x-ray machine.
- You can wear the G6 for the walk-through metal detector. If you do, use your meter for treatment decisions until you leave the security area.
- Because we haven't tested every x-ray and scanner, we don't know if they damage the G6.
- Not sure what kind of machine it is? Be safe – either ask the CAA officer, request hand-wanding, or request full-body pat-down.
- Follow G6 instructions. If you don't, you could have a severe low or high glucose event.

On the Plane

To use your smart device or receiver to get sensor glucose information while on the plane:

- Smart device: Switch to airplane mode, then turn Bluetooth on
- Receiver: Keep receiver on

Please contact your airline for their policies.

Still Have Questions?

- Visit the CAA (Civil Aviation Authority of NZ) website at www.aviation.govt.nz
- Email: infor@caa.govt.nz
- Phone: **+64 4 560 9400**

For 24/7 NZMS Diabetes Customer Care please contact: **0508 634 103**