

Mobile App Phone Compatibility

Apple iOS: Versions 17 or 18

- iPhone 8 or 8 Plus, iPhone 11, 11 Pro, 11 Pro Max
- iPhone 12, 12 Mini, 12 Pro, 12 Pro Max
- iPhone 13, 13 Mini, 13 Pro, 13 Pro Max
- iPhone 14, 14 Plus, 14 Pro, 14 Pro Max
- iPhone 15, 15 Plus, 15 Pro, 15 Pro Max
- iPhone 16, 16 Plus, 16 Pro, 16 Pro Max
- iPhone SE (2nd or 3rd Generation)
- iPhone XR
- iPhone XS, or XS Max

Android OS: Versions 12, 13, or 14

- Samsung Galaxy Note 20 or Note 20 Ultra
- Samsung Galaxy S20, S20+, S20 FE, S20 Ultra 5G
- Samsung Galaxy S21 5G, S21+ 5G, S21+, S21 Ultra 5G, S21 Ultra, S21 FE 5G, S21 FE
- Samsung Galaxy S22, S22+, S22 Ultra
- Samsung Galaxy S23, S23+, S23 Ultra, S23 FE
- Samsung Galaxy S24, S24+, S24 Ultra

Android OS: 13, 14, or 15

- Pixel 4, 4XL, 4a, 4a 5G
- Pixel 5, 5a
- Pixel 6, 6 Pro, 6a
- Pixel 7, 7 Pro, 7a
- Pixel 8, 8 Pro, 8a
- Pixel 9, 9 Pro, 9 Pro XL

Tandem Source

- A desktop computer or laptop with a compatible operating system: Windows 10 or later (PC), macOS Catalina (10.15.7) or later (Apple), or ChromeOS (Chromebook)
- A computer with a USB port to connect with supported devices
- A broadband network connection of 1.5 mbps or better
- Make sure that your firewall has exceptions to allow browser access to *.tandemdiabetes.com through ports 80 and 443
- Use the most recent version of Microsoft Edge, Google Chrome, or Safari
- JavaScript must be enabled in the browser
- Cookies must be enabled in the browser

The following URLs should be accessible from your computer with pop-up blockers disabled:

- source.tandemdiabetes.com
- sso.tandemdiabetes.com
- assets.tandemdiabetes.com
- tdcservices.tandemdiabetes.com
- modules.us.tandemdiabetes.com

